

Common_Refund-1.4

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Before you begin [↗](#)

Please make sure Sergel Connect Support have provided you with **Username**, **Password**, **PlatformId**, **PartnerId** and a **GateId**. To provide a GateId support will need a result receiver URL to which refund acknowledgements can be delivered. You will also need to know the **MessageId** of the transaction you wish to refund, this is provided to you through the API for sending messages when you do that. **Username**, **Password**, **PlatformId**, **PartnerId** can be the same as you use when submitting messages.

You will also need the **MessageId** and **MSISDN** of the message you wish to refund.

Please make an opening in your firewall if necessary so that Common can connect to your system. For a list of the addresses Common will connect from, see below. Refund results are sent asynchronously.

Scope of this document [↗](#)

This document will describe the Application Programming Interface (API) to perform refunds of Premium (Overcharged) SMSes. Use this if your end-user has been billed and you wish to refund the charge to your end-user.

Actually sending the MT message is described in the document "Common_MT_and_DLR", available separately.

A basic familiarity with JSON and REST is assumed.

IP addresses [↗](#)

When delivering a refund result to you asynchronously, the requests will be coming from the following IP addresses:

Hostname	IP address
socks1.sp247.net	195.84.162.34
socks2.sp247.net	194.71.165.71
socks3.sp247.net	195.84.162.16
socks4.sp247.net	194.71.165.98
socks5.sp247.net	195.84.162.3
socks6.sp247.net	194.71.165.122

Please add openings in your firewalls so that these six hosts can connect to you, if necessary.

Character encoding [↗](#)

All communication to and from Common will be encoded using **UTF-8**.

Data types [↗](#)

Refund [↗](#)

Parameter	Data type	Description
messageld	String	The messageld of the message that should be refunded
gatelds	List<String>	A list of gatelds where the callbacks should be delivered when the refund is processed.

Refund Response [↗](#)

The following object is returned to you when the refund is processed. Usually you are only interested in the messageld and resultCode fields.

Parameter	Data type	Description
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refId	String	A reference id. Usually null.
id	String	The messageId of the message processed
operator	String	The telecom operator. Usually null.
sentTimestamp	Datetime	The timestamp when the refund was requested.
timestamp	Datetime	The timestamp when the refund was processed.
resultCode	Integer	The result of the refund request. See table below for result codes.
operatorResultCode	String	If the operator supplied more information, it will be here. Usually null.
segments	int	The number of segments that were in the transaction that was refunded. For more information, see the MT documentation.
gateCustomParameters	List<String>	Any custom parameters attached to the gateId supplied.
customParameters	List<String>	Any custom parameters used to process the request.

Performing a refund [↗](#)

Base URL [↗](#)

<https://wsx.sp247.net/sms/refund>

HTTP methods, statuses and actions [↗](#)

Method ↗	Request ok ↗	Invalid request Already requested ↗	Invalid login ↗	No access ↗
POST	200 OK No response	400 Bad Request	401 Unauthorized	403 Forbidden Returns Error

		Returns Error Response	Returns Error Response	Response
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Basic authentication [↗](#)

For all requests; set the header "Authorization" to "Basic [encoded string]" where [encoded string] is a base 64 encoded string of your username and password separated by a colon.

Request refund [↗](#)

POST /platform/{platformId}/partner/{partnerId}/msisdn/{msisdn}

URI Parameter	Data type	Description
platformId	String	Provided by Sergel Connect.
partnerId	String	Provided by Sergel Connect.
msisdn	String	The MSISDN of the transaction to refund. International format, no leading "+".

POST the **refund** object described in the **Refund Data Type** table above.

Result codes [↗](#)

Result code	Description
16050	Message already queued for refund
2300	Refund OK
2301	Missing or illegal MSISDN for refund
2302	Missing or illegal messagedId for refund
2303	Message is queued for refund
2304	Refund timeout failure
2305	Refund failure

Examples [↗](#)

Substitute your own **messageId**, **gateId**, **username**, **password**, **platformId**, **partnerId** for the ones given in the example.

cURL example [↗](#)

```
curl --user "yourUsername:yourPassword" \  
https://wsx.sp247.net/sms/refund/platform/yourPlatformId/partner/yourPartnerId/msisdn/46735555555 --data  
'{"messageId":"EDCRkibXW/YAAAFSrLwI9wDe", "gateIds": ["BVldZyQt"]}'
```

When the refund has been processed, your callback URI (in the gateId) will receive a POST looking like this (Additional custom properties will come depending on country/segment):

```
{"refId":null,"id":"EDCRkibXW/YAAAFSrLwI9wDD","operator":null,"sentTimestamp":"2016-02-04T13:03:06Z","timestamp":"2016-02-04T13:12:16Z","resultCode":2300,"operatorResultCode":null,"segments":1,"gateCustomParameters":null,"customParameters":{"gateIds":"xxxxxx"}}
```

Appendix 1 [↗](#)

Supported TLS versions [↗](#)

From 2020-11-15 will TLS 1.2 or higher be required for all HTTPS connections.

Support for TLS 1.0 and 1.1 will be discontinued. Versions 1.0 and 1.1 of TLS are older protocols that have been deprecated and are considered as security risks in the Internet community.

Sergel Connect strongly recommend to use HTTPS if HTTP is being used today.

Changelog of this document [↗](#)

Date	Version	Author	Changes
2016-02-04	1.0	BMS	Initial version

2020-01-15	1.1	EP	More refund result codes added
2020-08-28	1.2	JS	Added TLS Appendix, fixed footer
2021-02-19	1.3	TL	The URL for developers, From HTTP to HTTPS
2021-04-29	1.4	TL	Changed to new homepage URL